



BATAM

TO WHOM IT MAY CONCERN

No : 1219/ Novt – HRD / IX / 2009

NILA KUSUMA

This is to certify that **Ms. Nila Kusuma** has been joint Novotel Batam from:

- 12 February 2007 until 21 Oktober 2008 as Guest Service Agent
At Front Office Department
- 21 Oktober 2008 until 23 September 2009 as Marketing & Communication
Officer At Sales & Marketing Department

She has good relation with her colleagues and posses a good sense of responsibilities. It gives me great pleasure to state she has always been pleasant worker, reliable, respectful, honest, and took great interest into her duties.

We wish her for every success in her future undertakings.

Batam, September 23rd, 2009

Sincerely Yours,



Henny S. TAMBUNAN
Human Resources Manager