

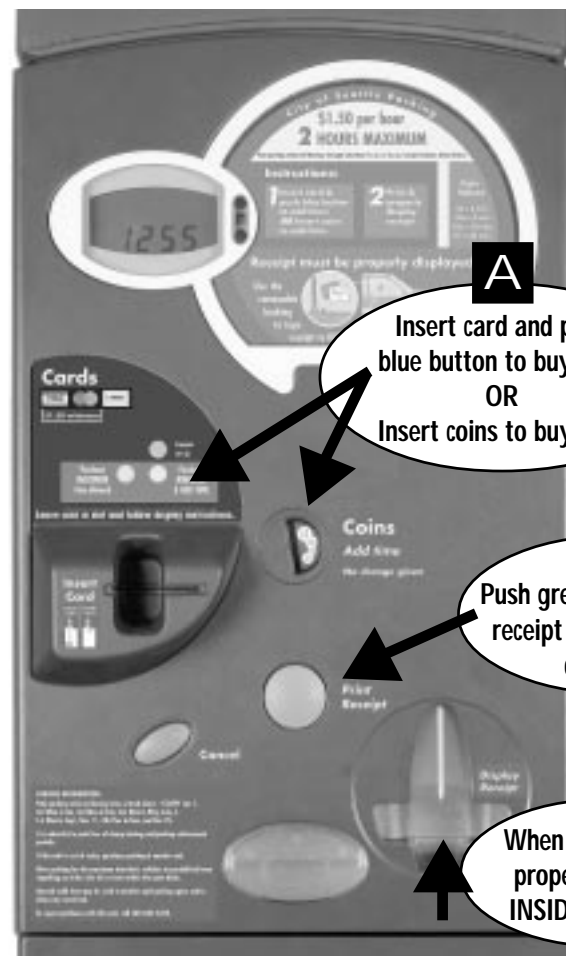
# How to Use Pay Stations

## 1 Look for these signs on blocks with pay stations

Wherever a City block has one or more pay stations, signs at each end of the block direct users to "Pay to Park" with an arrow pointing towards the pay station. Above each pay station another sign points to the machine and directs users to "Pay Here to Park."



## 2 Use the pay station to purchase parking



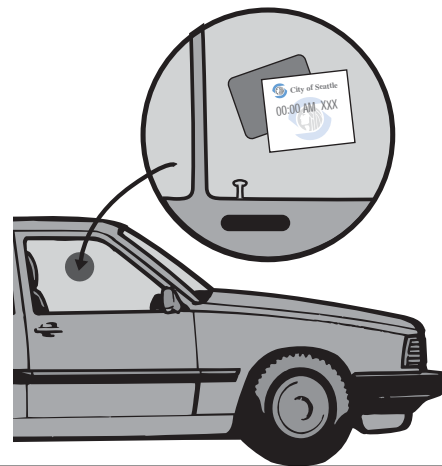
**A** Insert card and push blue button to buy time  
OR  
Insert coins to buy time

**B** Push green button to print receipt and then remove credit card

**C** When receipt prints, properly display it INSIDE car window

## 3 Display the receipt properly

The pay station will print a receipt that has a removable backing. Peel off the back and use it to tape the receipt to the inside of the curbside window. For angled parking, use the inside of the driver's side window. Be sure that the expiration time is facing out!



## 4 Need additional assistance?

Look for meter greeters on the street in the week after installation. They're there to help users who have questions or need assistance using pay stations.



# Parking Pay Stations:

## New parking technology arrives in Seattle business districts

In April 2004, the City of Seattle launched a three-year program to replace City's aging single-space meters. Almost 500 pay stations will be installed in 2004. At the end of 2006, up to 1,600 pay stations will have replaced most of the City's 9,000 existing parking meters.

### What is a pay station?

- Automated kiosk replacing multiple parking meters on a block
- Accepts coins, credit/debit and smart cards
- Provides customer receipts
- Allows customer to use unexpired time at another location
- Can communicate in English, Chinese and Spanish

### What are the benefits of pay stations?

- Improved customer payment convenience
- Ability to use unexpired time at another metered or pay station space
- Better predictability for drivers with standardized parking layout and simple signage
- Greater reliability – less out-of-service time, better parking data
- Increased parking turnover



### What changes come with pay stations?

- Fewer people seeking change for bills, as the need to carry lots of coins disappears
- More parking turnover means more customers
- Enhanced streetscape and more sidewalk space
- Loading zones and short-term parking spaces are occasionally relocated or removed
- Seamless conversion with limited loss of parking during installation
- Merchant information materials and on-street "meter greeters" ease transition for customers
- On-street bike racks to replace lost "informal" parking at meters
- Future potential to support merchant validation programs

### When and where will they arrive?

	April	May	June	July	Aug.	Sept.	Oct.	Nov.	Dec.
Pioneer Square									
Chandler's Cove									
The Waterfront									
Downtown Financial & Government District									
Downtown Retail District									
Capitol Hill									
Pike-Pine									
First Hill									

### What about the parking rate increase?

- Rates have been increased from \$1 to \$1.50 per hour for pay stations and electronic meters. This rate is still much lower than off-street parking in Downtown Seattle.
- It is the first increase in on-street parking rates in ten years and is consistent with inflation over that time.



Seattle Department of Transportation  
September 14, 2004

For more information and progress updates:

Visit <http://www.seattle.gov/transportation/parking/paystation.htm>

Contact 206.684.ROAD or [paystations@seattle.gov](mailto:paystations@seattle.gov)

# What to Expect With Pay Stations in Capitol Hill & Pike/Pine

## When will pay stations come to Capitol Hill & Pike/Pine?

In October 2004, pay stations will replace the aging single-space meters along Broadway and in the Pine/Pine business district. Additionally, the time-limited and unrestricted parking in other commercial areas of Capitol Hill and Pike/Pine is currently under study. Pay stations will be installed on those blocks with appropriate characteristics for paid parking.

In the weeks after installation, look for “meter greeters” on the sidewalks, offering assistance to customers and visitors using the new pay stations. Installation on Broadway and the side streets will take only two to three weeks and will be complete by late October. Installation in Pike/Pine will continue thereafter.

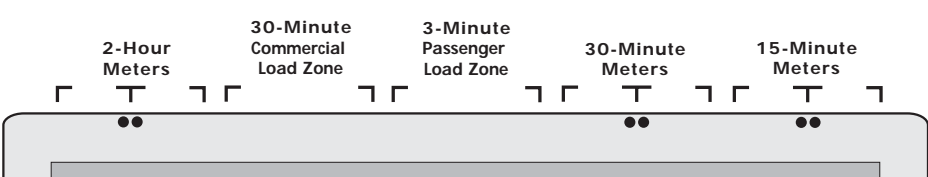
If SDOT determines that paid parking should be installed in the areas under study, those pay stations will be installed at a later time. Affected businesses on those streets will be notified directly.

## What other changes can be expected?

To make on-street parking easier for all users, and to minimize walking distances to pay stations, the installation process is a great opportunity to redesign and standardize parking layouts along most blocks.

This example shows a typical downtown Seattle block before and after a standardized layout was applied and a pay station installed.

Before Block Standardization



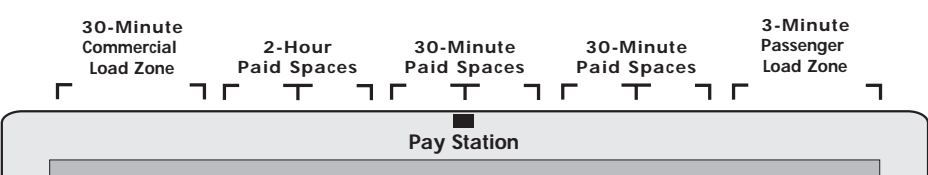
## What characteristics determine where paid parking would be of benefit to a business district?

- Businesses or services needing good turnover in parking
- A relatively dense business base
- Heavily used, existing time-limited parking
- Limited or costly off-street parking
- Areas with curbs and sidewalks
- Little likelihood of customers choosing neighborhood parking over metered parking
- Community support

## What is a standardized block face?

- On a standardized block face:
- A minimum of four paid spaces (30-minute and 2-hour) are grouped together to be regulated by a pay station
  - Most 15- and 30-minute meters are converted to 30-minute pay station spaces
  - Each 30-minute space is marked with signs
  - Load zones are moved to block ends to improve access by vehicles and delivery trucks
  - Depending upon the adjacent land use (e.g., apartment building), some mid-block load zones remain unchanged
  - Peak period restrictions, bus zones and no-parking zones remain the same

After Block Standardization



# Planned and Proposed Pay Station Installation in Capitol Hill & Pike/Pine



## How will businesses, owners, tenants and users know if their block is changing?

For questions about a specific block, please contact Meghan Shepard at 206-684-4208 or [meghan.shepard@seattle.gov](mailto:meghan.shepard@seattle.gov). Visit <http://www.seattle.gov/transportation/parking/paystation.htm>