**StarHub Ltd**
*67 Ubi Avenue 1 #05-01 StarHub Green Singapore 408942*
*For Billing Enquiry Call 1637*
*For General Enquiry Call 1633*
*Or email customerservice@starhub.com*
*Or visit any StarHub Customer Service Centres*

Reg. No. : 199802208C
Tax Invoice GST Reg. No. : M9-0005650-C

MR GUNADI WIHARDJO
BLK 413 CHOA CHU KANG AVENUE 3
#02-395
SINGAPORE 680413

**COPY**

***Date of Bill: 15/06/11***
***Due Date: 29/06/11***
***Account No.: 1.13175444A***
***Bill No.: 0121768091062011***
***Payment Code: 3318444***

## *YOUR ACCOUNT AT A GLANCE*

Previous Balance ..... $87.74

Payments ..... -$87.74

**Current Charges Due on 29/06/11** ..... **$61.95**
*Total GST @ Standard Rate $4.05*
*(Charges @ Zero Rated GST $0.00)*
*(Charges not subject to GST $0.00)*

***Total Outstanding Balance*** ***$61.95***
*Payment received on or after 11/06/11 will not be shown in this statement.*

***Total Savings this Month*** ..... ***$38.00***

### Promotion and Information

**Enjoy over 10 latest TVB dramas on demand for only $53.50 with TVB Drama Series Pass!**
Catch TVB dramas in Cantonese/Mandarin dual sound, as early as one month from Hong Kong's telecast, at your convenience for 90 days! Promotion ends 30 September 2011. Tune in to StarHub TV Ch 880 now!

**No worries and no bill shock with StarHub Roam Manager**
Singapore's 1st roaming tool that allows you to track data usage, set daily data alerts, suspend and restore data access. To access, press *100# while overseas, at $0 data charge. Details at www.starhub.com/roaming

Kindly detach and return this to "**StarHub Ltd**" using the enclosed envelope.

**MR GUNADI WIHARDJO**
**Account No.: 1.13175444A**
**Payment Code: 3318444**

**Current Charges Due on: 29/06/11**

***Total Outstanding Balance: $61.95***

Thank you for paying by Credit Card.

The total outstanding balance will be deducted from your Credit Card account XXXXXXXXXXXX7655 on 29/06/11.

For any updates to your recurring Credit Card arrangement, kindly complete and return the following portion to StarHub.

StarHub Ltd
Robinson Road Post Office
P.O. Box No. 81
Singapore 900131

**Credit Card Payment:** American Express / Diners / Mastercard / VISA (Please circle)
CARD NO.: _____
CARD EXPIRY DATE: _____

CARDHOLDER'S SIGNATURE: _____

000003318444 0121768091062011 290611 000000006195 4

## PAYMENT OPTIONS

version0410

### BY GIRO
Enjoy the convenience of paying your bills automatically through GIRO. Simply download the GIRO application form from our website at www.starhub.com/custserv. please call our Billing Hotline at 1637 from 8:00am to 9:00pm, Mondays to Saturdays or visit any StarHub Customer Service Centres. For Business customers, please call 1631 from 8:30am to 9:00pm, Mondays to Saturdays (except public holidays).

### BY CREDIT CARD
We accept payments by major credit cards. You have the option of using your credit card for payment of the current bill and monthly deduction of all subsequent bills or for payment of the current bill only. Please fill in your credit card details and indicate your preferred option on the original payment slips. Alternatively, Visa cardholders can make secure bill payments through Visa Bill Pay website at www.visabillpay.com.sg. enquiries on the Visa bill pay service, please call SingPost at 1605 or email **visabillpay@vpost.com.sg** for more details.

### BY CHEQUE
Please cross your cheque and make it payable to "StarHub Ltd". Write your name, account number(s), and payment code(s) on the back of the cheque and mail it together with the original payment slip(s) to: **Robinson Road Post Office, P.O. Box 81, Singapore 900131.**
If your cheque payment is for more than one account, please indicate the amount for each account on the respective payment slip(s). Submit all relevant payment slips together with the payment. Do not send post-dated cheque or cash through the mail.

### PAYING VIA MY ACCOUNT MANAGER
You can make online payment using your Credit Card via My Account Manager https://secure.starhub.com/myaccountmgr/jfn. log on using your Hub ID and look for "Pay Bills". If you do not have a Hub ID, simply register for one at the website.

### PAYING IN PERSON
Please bring along your latest bill for payment at any 7-Eleven Stores, AXS Stations, iNETS Kiosks, Singapore Post Offices, SAM or StarHub Customer Service Centres.
- Vivo City : 1 HarbourFront Walk #02-216 Singapore 098585 (Open 11am-9.30pm daily)
- OUB Centre : 1 Raffles Place #05-08 Singapore 048616 (Open 10.30am-7.30pm Mon - Sat. Closed on Sun and Public Holidays)
- Tampines Mall : 4 Tampines Central 5 #02-26 Singapore 529510 (Open 10.30am-9pm daily)
- Plaza Singapura : 68 Orchard Road #B2-17/18/18A Singapore 238839 (Open 10.30am-9pm daily)

### PAYING VIA vPOST
You can pay your StarHub bills through GIRO-On-Demand/Credit Card (Visa/Master only) at www.vPOST.com.sg. you do not have a vPOST account, simply register for one at their website. For enquiries, please call SingPost at 1605 or email enquiries@vpost.com.sg for more details.

### PAYING VIA MOBILE
You can pay your StarHub bills via iNETS Mobile. For a complete list of iNETS supported mobile devices, please visit www.nets.com.sg/inets call NETS Customer Service Hotline at 6274-1212.

### PAYING VIA INTERNET/PHONE BANKING
1. For DBS/POSB customers, you can make payment via DBS online at www.dbs.com or via DBS Phone Banking at 1800-111 1111 or via POSB Phone Banking at 1800-339 6666. For enquiries on DBS's/POSB's bill payment services, please call 1800-111 1111.

For CITIBANK customers, you can make payment via Citibank® Online at www.citibank.com.sg or via CitiPhone Banking at 1800-225 5225. For enquiries on Citibank's bill payment services, please call 1800-225 5225.

3. For OCBC customers, you can make payment via OCBC's Internet Banking at www.ocbc.com.sg or via OCBC Phone Banking at 1800-363 3333. For enquiries on OCBC's bill payment services, please call 1800-363 3333.

For UOB customers, you can make payment via UOB's Banking at www.uob.com.sg or via UOB Phone Banking at 1800-222 2121. For enquiries on UOB's bill payment services, please call 1800-222 2121.

For HSBC customers, you can make payment via HSBC's Banking at www.hsbc.com.sg or via HSBC Phone Banking at 1800-227 8888. For enquiries on HSBC's bill payment services, please call 1800-227 8888.

### GST
Items indicated by "G" are subjected to prevailing GST rate. StarHub Ltd is authorised to invoice and collect payment of charges on behalf of StarHub Cable Vision Ltd, StarHub Online Pte Ltd and StarHub Mobile Pte Ltd.

### BILLING CURRENCY
All items set out in this tax invoice are in Singapore Dollars (SGD).

### LATE PAYMENT
A reminder may be sent when payment is not made by the payment due date. Your services may be terminated if there is any outstanding amount from your previous bill(s). You have to inform StarHub if you wish to resume your services after paying all outstanding charges. A reconnection fee will be charged for each reconnected service.

### RETURNED CHEQUE CHARGES
A charge of S$ 5.35 (inclusive of GST) for any returned cheque would be payable by you on a per incident basis. We reserve the right to revise the rates from time to time with or without notice to you including in the event of any revision to the applicable GST rates by the relevant authority.

### INTERIM BILL
We will send you an interim bill if your charges become exceptionally high. All interim bills require immediate payment.

### TERMS & CONDITIONS
StarHub Terms & Conditions for Info-communication Services prevail at all times.

### UPDATE OF PARTICULARS
For change of address, please visit our website at http://www.starhub.com/contactus, to us at 6720 5000 or call our Billing Hotline at 1637 from 8:00am to 9:00pm, Mondays to Saturdays. For Business customers, please call 1631 from 8:30am to 9:00pm, Mondays to Saturdays (except public holidays).

| | | Amount($) | Total |
|---|---|---|---|

## Summary - Payment Details

| | | | |
|---|---|---|---|
| Payment Received | 29/05/11 | -87.74 | **-$87.74** |

## Summary - Current Charges

### Cable TV

| | | |
|---|---|---|
| One-Time Charges | 0.0000 | |
| Subscription Charges | 39.9032 | |
| Usage Charges | 0.0000 | |
| Other Credits and Charges | 0.0000 | |
| Total Discounts | -21.9032 | **$18.0000** |

### MaxOnline

| | | |
|---|---|---|
| One-Time Charges | 0.0000 | |
| Subscription Charges | 56.0000 | |
| Usage Charges | 0.0000 | |
| Other Credits and Charges | 0.0000 | |
| Total Discounts | -16.1000 | **$39.9000** |

| | |
|---|---|
| **Total GST** | **$4.05** |
| **Total Current Charges** | **$61.95** |

## Account Details

### *StarHub TV service for 413 CHOA CHU KANG AVENUE 3 #02-395*

### Subscription Charges

| | | | | | |
|---|---|---|---|---|---|
| G | Basic 3 Of 7 Groups (Education/Entertainment/Kids) | | 12/06/11 - 11/07/11 | 24.0000 | |
| ***Savings - SH TV $12 Disc for 12 Mths*** | | | | ***-12.0000*** | |
| G | Basic Upsize 3 Of 7 Groups | | 25/05/11 - 11/06/11 | 2.9032 | |
| ***Savings - 6 Mths Free Basic Upsize Grps*** | | ***100.00% Discount*** | | ***-2.9032*** | |
| G | Basic Upsize 3 Of 7 Groups | | 12/06/11 - 11/07/11 | 5.0000 | |
| ***Savings - 6 Mths Free Basic Upsize Grps*** | | ***100.00% Discount*** | | ***-5.0000*** | |
| G | HubStation Rental - 1 unit(s) | | 12/06/11 - 11/07/11 | 8.0000 | $20.0000 |

### Discounts

| | | | | |
|---|---|---|---|---|
| ***Savings - Hub Club Disc (SH TV) on nett*** | ***10.00% Discount*** | | ***-2.0000*** | -$2.0000 |

**Total Charges Before GST** **$18.0000**

### *MaxOnline service for 413 CHOA CHU KANG AVENUE 3 #02-395*

### Subscription Charges

| | | | | | |
|---|---|---|---|---|---|
| G | MaxOnline Express | | 12/06/11 - 11/07/11 | 56.0000 | |
| ***Savings - 25% Broadband Discount*** | | ***25.00% Discount*** | | ***-14.0000*** | $42.0000 |

## Discounts

| | | | |
|---|---|---|---|
| ***Savings - Hub Club Discount (MaxOnline) on nett*** | ***5.00% Discount*** | ***-2.1000*** | -$2.1000 |

## Total Charges Before GST **$39.9000**

**$61.95**

Total GST $4.05
GST @ 7% on $57.9000 : $4.05
(Charges not subject to GST : $0.00)

**StarHub Rewards Monthly Points Summary as at 11/06/2011. (POINTS EXPIRING ON 30/04/2012 : 293)**

| Rewards Account | Previous Points Balance | Add Points Issued | Add Bonus Points | Add Points Adjusted | Less Points Redeemed | Less Expired Points | Current Points Available |
|---|---|---|---|---|---|---|---|
| 1.13175444A | 293 | 88 | 3000 | 0 | 0 | 0 | 3381 |

*Please refer to www.starhub.com/rewards for full redemption catalogue and Birthday Treats promotions.*
*Save 100 points when you redeem online or via Phone Self Help.* (Points on website and Phone Self Help are after savings of 100 points)

Thank you for your support.

For your convenience, our revised terms and conditions on the use of StarHub's Services are available on our website www.**starhub**.com. Your continued use of StarHub's Services will constitute acceptance of the revised terms and conditions.